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March 9, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
Chief Clerk / Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Application of Duke Energy Carolinas, LLC for Approval of Demand-Side Management and Energy Efficiency Rider 13, Decreasing Residential Rates and Increasing Non-Residential Rates

Docket No. 2021-76-E

CUSTOMER NOTICE TIMELINE IN DEC EE/DSM RIDER 13 PROCEEDING

Dear Ms. Boyd:

On March 4, 2021, the Clerk's Office issued a Proposed Customer Bill Insert Timeline ("Timeline") for the above-referenced docket, which relates to the annual rider filing for Duke Energy Carolinas, LLC's (the "Company") energy efficiency and demand-side management programs. The Timeline proposed a newspaper publication date of May 3, 2021 and a deadline to provide notice to customers of May 24, 2021. The Timeline also provided a "Company Response Deadline" of March 9, 2021. On March 5, 2021, the Clerk's Office issued a customer notice and transmittal instructing the Company to publish the notice via newspaper on or before May 3, 2021 and to provide the notice to customers via bill inserts on or before May 3, 2021. The Company is providing this letter to inform the Commission that the Company has started the internal process to publish and provide the notice via bill insert to its affected customers and anticipates being able to provide the notice to customers on or before May 3, 2021.

In general, and in future proceedings, whether a utility can provide the notice to customers by the proposed deadline will depend upon the date by which the Clerk's office intends to issue the final notice to be provided to customers. For that reason, the Company proposes that—should the Clerk's office seek a utility's input as to whether it can achieve a particular notice date in the future—an additional row could be added to the Proposed Customer Bill Insert Timeline that specifies when the final



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notice will be provided by the Clerk's Office (based upon when it receives a response from the utility on the proposed notice timeline).

Kind regards,

Sam Wellborn

C: Parties of Record (via email)

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